



**EVANGELICAL  
FREE CHURCH**  
CLINTON

1010 13th Avenue North  
Clinton, Iowa 52732  
(563) 243-4164  
Fax (563) 243-9741

February 14, 2002

Mr. Dwaine Van Buer  
Clinton, Iowa

Dear Dwaine,

On behalf of our family, I want to thank you for the excellent service you provided us in acquiring a new home from CSI. Your willingness to listen to our wishes and concerns generated trust on our part, and your advice and suggestions proved invaluable. You were both competent and honest, two requisite traits in any business relationship.

The home from CSI is exactly what we'd hoped it would be and we've had absolutely no disappointments. No one builds a perfect house, but what few problems did arise were dealt with quickly and to everyone's satisfaction.

Each of your subcontractors was likewise very competent, efficient, and easy to work with. They were flexible when we needed them to be and the few changes we requested were done so in a timely manner and at a fair price. The final cost of the house was almost exactly what we estimated.

If we had it do over again, we would do exactly what we did.  
Thank you for the fine service you provided.

Sincerely,

*Stan Giles*

Stan Giles,